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Attorneys for Plaintiff
PAUL SPECTOR

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

PAUL SPECTOR,

Plaintiff,

v.

ROSENASH, INC. dba CONVENTION
CENTER INN & SUITES,

Defendant.

Case No. 5:24-cv-00874-NC
Civil Rights

**STIPULATION AND ORDER
DISMISSING CASE WITH
PREJUDICE**

Action Filed: February 14, 2024

STIPULATION

Plaintiff PAUL SPECTOR (“Plaintiff”) and Defendant ROSENASH, INC. dba
CONVENTION CENTER INN & SUITES (“Defendant”) – Plaintiff and Defendant together the
“Parties” – hereby stipulate and request that pursuant to Federal Rules of Civil Procedure
41(a)(1)(A)(ii), the above-captioned action be dismissed with prejudice in its entirety. Each side
shall pay its own attorneys' fees and costs.

Defendant shall implement the service animal policy attached as Exhibit A at the subject
facility within 30 days of dismissal of this action. In the event Defendant does not complete the
injunctive relief as specified in Exhibit A, Defendant shall have 30 days to correct the
deficiencies.

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1 **IT IS SO STIPULATED.**

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3 Dated: May 23, 2024

REIN & CLEFTON

4 /s/ Aaron M. Clefton
5 By: AARON M. CLEFTON, ESQ.
6 Attorneys for Plaintiff
PAUL SPECTOR

7
8 Dated: April 23, 2024

SWEENEY MASON LLP

9
10 /s/ Christopher J. Olson
11 By: CHRISTOPHER J. OLSON, ESQ.
12 Attorneys for Defendant
ROSENASH, INC. dba CONVENTION
CENTER INN & SUITES

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14 **FILER'S ATTESTATION**

15 Pursuant to Local Rule 5-1, I hereby attest that on April 23, 2024, I, Aaron Clefton,
16 attorney with Rein & Clefton, received the concurrence of Christopher J. Olson in the filing of
17 this document.

18 /s/ Aaron Clefton
19 Aaron Clefton

ORDER

Pursuant to stipulation, and for good cause shown, IT IS SO ORDERED.

Dated: May 23, 2024

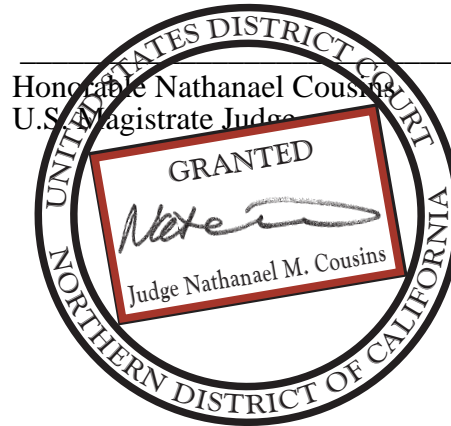


EXHIBIT A

Paul Spector v. Rosenash, Inc. dba Convention Center Inn & Suites

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I. PURPOSE:

- A. To comply with requirements of the Americans with Disabilities Act (ADA), the Disabled Persons Act, the U.S. Department of Justice's revised final regulations implementing the ADA, the Unruh Civil Rights Act, and other laws and regulations related to persons with disabilities.
- B. To ensure that **service animals** accompany visitors/patrons with disabilities in all areas of the Convention Center Inn & Suites where public access is normally allowed.
- C. To provide guidelines for staff of the Convention Center Inn & Suites to identify service animals when they encounter a **dog** in the course of their employment.

II. POLICY:

- A. It is the policy of the Convention Center Inn & Suites that persons with disabilities will not be discriminated against and that they will have full and equal access, services and treatment.
- B. All patrons accompanied by a dog that is individually trained to do work or perform tasks for a disabled person must be permitted to enter all areas of the Convention Center Inn & Suites open to the general public.
- C. The Convention Center Inn & Suites' staff shall use *minimal inquiry* when the work, service or tasks performed by the dog are not obvious and apparent.

III. DEFINITIONS:

- A. **Individual with a Disability** — A person who:
 - 1. Has a physical or mental impairment that substantially limits one or more major life activities;
 - 2. Has a record of such an impairment; or
 - 3. Is perceived by others as having such an impairment
- B. **Service Animal** — Only dogs that are individually *trained to do work or perform tasks* for people with disabilities qualify as service animals. Service animals *recognize and respond* to needs.
 - 1. Examples include, but are not limited to:
 - a. Guiding vision impaired

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- b. Alerting hearing impaired
- c. Pulling wheelchair
- d. Retrieving items
- e. Stability and ambulation
- f. Alerting or protecting person having seizure
- g. Reminding person to take medication
- h. Calming person with Post-Traumatic Stress Disorder during an anxiety attack
- i. Preventing or interrupting impulsive or destructive behavior
- j. Removing disoriented individuals from dangerous situations

C. Comfort / Emotional Support Dogs

1. **Federal Law (ADA)** - Dogs that solely provide companionship, comfort, and emotional support are *not service animals under the ADA*.

- a. Companionship, comfort and emotional support do not constitute work or tasks.

2. **California law** — Under the Unruh Civil Rights Act, the Department of Fair Employment and Housing *may* investigate denials of accommodation for access to public entities regarding comfort/emotional support dogs.

- a. Denying accommodation of a **comfort/emotional support** dog in a public entity *may* result in a complaint to the Department of Fair Housing and Employment for violation of the Unruh Civil Rights Act.

- D. Direct Threat** - A significant risk of substantial harm to the health or safety of others that cannot be eliminated or mitigated by a reasonable modification of practices or procedures or the provision of auxiliary aids or services.

1. Convention Center Inn & Suites staff must complete an **individualized assessment** when determining whether the service animal poses a direct threat based upon:
 - a. Reasonable judgment that relies on current medical knowledge or on the best available objective evidence;
 - b. The nature, duration, and severity of the risk;
 - c. Probability that the potential injury will actually occur; and
 - d. Whether reasonable modifications of policies, practices or procedures or provisions of auxiliary aids or services will mitigate the risk.

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- E. **Fundamental Alteration** — A change that is so significant that it alters the nature of the facility or service offered.

IV. PROCEDURE:

- A. **Permitting Service Animals** - Service animals shall be permitted in all areas that are open to the public, provided the service animal does not:
1. Pose a direct threat; or
 2. Fundamentally alter the Convention Center Inn & Suites' operations, policies, practices or procedures.
- B. **No Pet or Service Dog Fees** – Patrons who are accompanied by a service dog shall not be charged a fee for the use or presence of a service dog. However, patrons whose service dogs cause damage may still be charged for any damage caused to the premises.
- C. **Excluding / Removing Service Animals** - Any decision to exclude service animals in California shall be made only after an *individualized assessment* that the animal poses a direct threat to the health or safety of others which cannot be mitigated by modifications of policies or procedures or the provision of auxiliary aids or services.
1. The individualized assessment of direct threat shall be conducted by the manager or the most senior employee on duty at the time at the Convention Center Inn & Suites.
 2. The individualized assessment of direct threat must be based on reasonable judgment that relies on current medical knowledge or on the best available objective evidence to ascertain:
 - a. The nature, duration, and severity of the risk;
 - b. The probability that the potential injury will actually occur; and
 - c. Whether reasonable modifications of policies, practices or procedures or provisions of auxiliary aids or services will mitigate the risk
- D. **Staff Inquiry** - When it is not obvious or apparent what service, task or work the dog performs, staff may ask two questions only:
1. Is the dog a service animal required because of a disability?
and
 2. What work or task has the dog been trained to perform?

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- a. Under the ADA, staff must rely upon the patron's word that the dog is a service animal and the description of the service, task or work it performs.
- b. Staff must utilize the chain of command if there is concern that the service animal poses a direct threat or would fundamentally alter the Convention Center Inn & Suites and services provided;

E. Staff must not:

1. Ask about the nature or extent of the person's disability;
2. Require documentation to support service animal status (e.g., ID card, proof of certification and training);
3. Require a fee for the presence of a service dog;
4. Ask dog to demonstrate ability to perform service, task or work;
5. Refuse access based upon allergies and fear of dogs;
6. Treat patrons with service animals less favorably;
7. Pet the service animal (may distract from assigned tasks);
8. Feed, clean, toilet or care for the service animal;
9. Ask patron to remove service animal from premises, unless an individualized assessment of direct threat has been completed (*See* Sections B, C, G).

F. Requirements for Service Animals — Service animals must be under the handler's control at all times via at least one of the following:

1. Harness
2. Leash
3. Tether
4. Voice control
5. Motion / signal control
6. Other effective controls

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7. **Exception** — The devices listed above need not be used if they:

- a. Interfere with the service animal's work; or
- b. Person's disability prevents using these devices

G. Legitimate Reasons for Removing the Service Animal

1. The dog poses a direct threat to the health or safety of patrons and/or staff that cannot be eliminated by a reasonable modification the Convention Center Inn & Suites' policies, practices, or procedures or the provision of auxiliary services;
2. The dog fundamentally alters the nature of alter the nature of the goods, services, facilities, privileges, advantages, or accommodations the Convention Center Inn & Suites provides to the public;
3. The dog is out of control and handler does not take effective action to control it;
 - a. Disruption (barking, running, jumping);
 - b. Aggressive behavior (biting, lunging);
4. The dog is not housebroken
5. The dog has poor hygiene
6. The dog is ill.

H. Miniature Horses (MH)

1. Under the ADA, a miniature horse must be accommodated as a service animal where reasonable and if ***individually trained to do work or perform tasks*** for people with disabilities.
2. The Convention Center Inn & Suites manager or the most senior employee on duty at the time the Convention Center Inn & Suites must complete an ***individualized assessment*** to determine whether s can be accommodated. The four (4) assessment factors are:
 - a. Whether the MH is housebroken;
 - b. Whether the MH is under the owner or handler's control;
 - c. Whether the facility can accommodate the MH's type, size and weight; and
 - d. Whether the MH's presence will not compromise legitimate safety requirements necessary for safe operations.

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V. COMPLIANCE

- A. Newly hired members of the workforce at the Convention Center Inn & Suites shall be given a copy of this policy and trained on its implementation.
- B. All workforce members at the Convention Center Inn & Suites are responsible for ensuring that individuals comply with this policy;
- C. Violations of this policy will be reported to the Convention Center Inn & Suites's Manager. Violations will be investigated to determine the nature, extent, and potential risk to the Convention Center Inn & Suites. Workforce members who violate this policy will be subject to the appropriate disciplinary action up to and including termination.